

CODE *for*
AMERICA



GetCalFresh.org

Code for America is a state outreach contractor



that focuses on digital outreach and app assistance

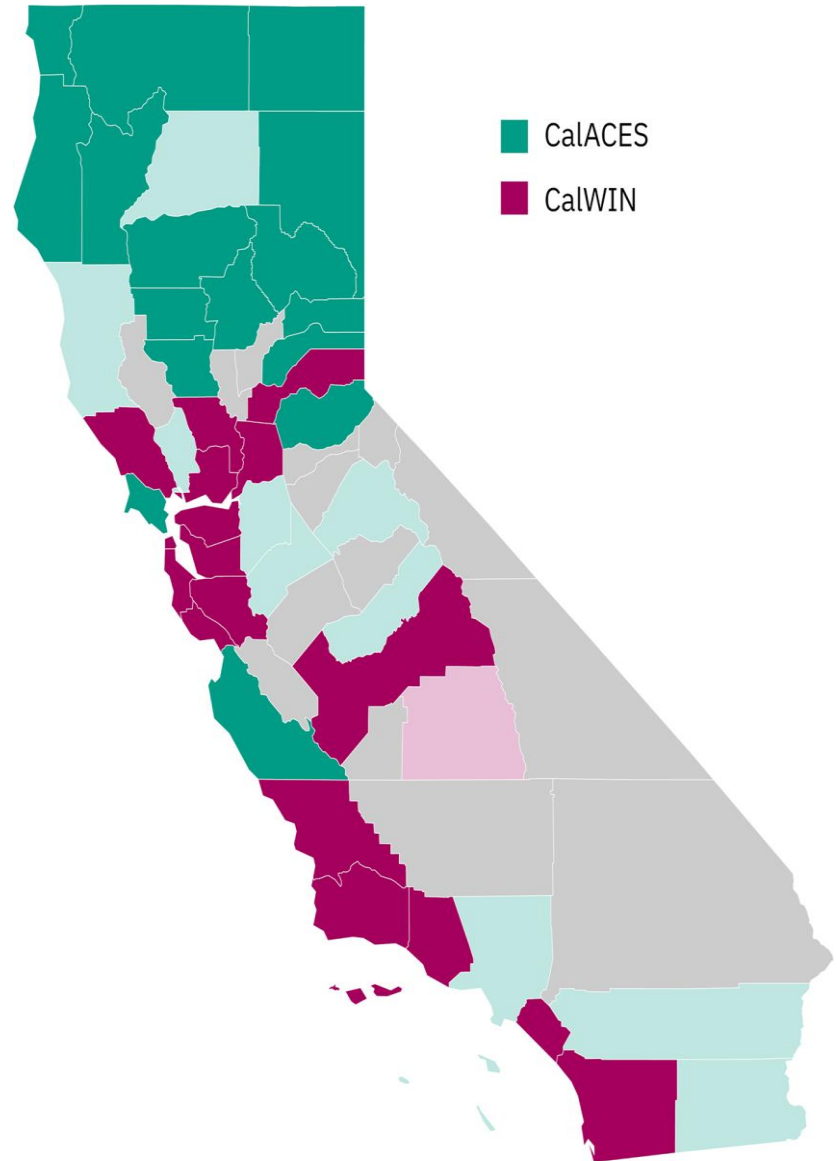
Just like other CBOs, we focus on

- 1** Getting more people through the door
- 2** Supporting clients through the eligibility process
- 3** Ensuring clients don't churn for administrative reasons

Where we work

County partners (36)

- Alameda
- Butte
- Colusa
- Contra Costa
- Del Norte
- El Dorado
- Fresno
- Glenn
- Humboldt
- Los Angeles
- Lassen
- Marin
- Modoc
- Monterey
- Nevada
- Placer
- Plumas
- Orange
- Sacramento
- Santa Cruz
- San Benito
- San Diego
- San Francisco
- San Luis Obispo
- San Mateo
- Santa Barbara
- Santa Clara
- Sierra
- Siskiyou
- Sonoma
- Solano
- Tehama
- Trinity
- Tulare
- Ventura
- Yolo



Get help putting food on the table

Apply for food stamps in 10 minutes

Apply now →



CalFresh is California's food stamps (SNAP) program.
Most households get more than \$200 a month.

[Learn more](#)



An official State of California
CalFresh outreach partner.



W-2 Form

EARNING STATEMENT	
EMPLOYER'S NAME	EMPLOYEE'S NAME
EMPLOYER'S ADDRESS	EMPLOYEE'S ADDRESS
EMPLOYER'S CITY AND STATE	EMPLOYEE'S CITY AND STATE
EMPLOYER'S PHONE NUMBER	EMPLOYEE'S PHONE NUMBER
EMPLOYER'S SOCIAL SECURITY NUMBER	EMPLOYEE'S SOCIAL SECURITY NUMBER
EMPLOYER'S FEDERAL IDENTIFICATION NUMBER	EMPLOYEE'S FEDERAL IDENTIFICATION NUMBER
EMPLOYER'S STATE IDENTIFICATION NUMBER	EMPLOYEE'S STATE IDENTIFICATION NUMBER
EMPLOYER'S BUSINESS TYPE	EMPLOYEE'S BUSINESS TYPE
EMPLOYER'S BUSINESS ADDRESS	EMPLOYEE'S BUSINESS ADDRESS
EMPLOYER'S BUSINESS CITY AND STATE	EMPLOYEE'S BUSINESS CITY AND STATE
EMPLOYER'S BUSINESS PHONE NUMBER	EMPLOYEE'S BUSINESS PHONE NUMBER
EMPLOYER'S BUSINESS SOCIAL SECURITY NUMBER	EMPLOYEE'S BUSINESS SOCIAL SECURITY NUMBER
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Why can't you submit docs right now?

14%

"I don't have a smartphone or scanner."

14%

"I'm busy right now, can I do it later?"

14%

"I don't have the docs on hand, can I do it later?"

13%

"I don't have proof for what's requested."

7%

"The county has my docs already."

10%

"I'd rather hand over my documents to someone in person."

11%

"I'm not sure what I'm supposed to submit."

3%

"I'm homeless and I don't have documents."

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Remember, your CalFresh app is not done until you submit proof to your county.

Easily submit proof with your phone or computer at:
www.getcalfresh.org/docs

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We added personalized guidance so clients know what to submit



Is anyone on the application a **college student**?

Only include students who are enrolled half-time or more.

Also include students at vocational or graduate schools.

Yes

No



Does anyone on your application have a **job**?

Make sure to include self-employed work.

Students: Do not include work-study.

Yes

No



Does anyone on the application get any **money from other sources**?

Students: Do not include financial aid.

For example:

Social Security

State Disability

Military BAH

Child support

Worker's comp

Alimony

Unemployment

VA Benefits

Pensions

Monetary gifts

Yes

No



Does anyone on your application pay for court-ordered **child support**?

Yes

No



Has anyone on your application **lost their job** in the last 30 days?

Yes

No



Remember, your application isn't done until you submit proof.

The checklist below is based on your answers.



IDs for everyone on the application

This can include driver's licenses, ID cards, passports, or birth certificates / verifications (for children).



All **pay stubs** from the last 30 days

If you are paid in cash, you can submit a letter from your employer.

Proof of income **not from a job**

This can include statements from unemployment, retirement benefits (SSA), or Social Security Disability Income (SSDI).



Proof of your **housing expenses**

Examples include rent receipts or lease agreements.



Proof of **immigration status**

For eligible immigrants who choose to apply, submit any immigration cards, papers, or notices that prove their status.



Proof of **medical expenses**

Only include medical expenses for

with examples of the types of documents

We saw a 29% increase in the average number of documents submitted with applications.

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**Making it easy for clients to
tell us where they get stuck**

law

policies & regulation

operations

client interface



It's not about solutions.
It's about building feedback loops.

Thank you!

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