Recalled Items

Let's work together to ensure that our clients receive safe and high-quality food! Recalled food items must be handled promptly and **NEVER** handed out to clients.

Occasionally site leaders will receive an email from Second Harvest of Silicon Valley announcing that a recall has been issued. It is unlikely that you will receive these food items as we typically remove them before they leave our warehouse. However, they may come directly from a donor (such as a Grocery Rescue partner), in an “unsorted” bin and sometimes we miss an item in the warehouse. If you receive a recalled item, here is an easy guide to identify the item and inform clients.

1. **IDENTIFYING AN ITEM:**
   Match identifying marks on product with the product notice details, such as:
   - Product
   - Brand
   - Lot Number
   - Container Size

2. **MAKE INFORMATION VISIBLE TO ALL:**
   Please post the email you receive from us, including photos of the recalled items in a location visible to clients.

3. **DISPOSE OF THE PRODUCT:**
   - Do not puncture or otherwise open cans
   - Wash hands with warm water and soap after handling the product

Any questions, please reach out to:

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